



A UNISON RISK ADVISORS Company



CASE STUDY

CLIENT TESTIMONIAL

A Tracking Solution Custom Built for a Complex Organizational Structure

The Issue

Filling a Critical Need in Vaccination Tracking

The Associated Jewish Federation of Baltimore is a large, multi-faceted religious organization that required a solution for tracking their employee COVID-19 vaccination efforts. The SISCO Vaccine and Testing Tracking Solution filled this need with a unique combination of efficiency and value.

We spoke with the Vice President of Human Resources for The Associated to learn more about their experience with the Solution and the SISCO team.

Hands-On Set-Up Process

Upon contracting with SISCO, The Associated enjoyed a hands-on set-up and implementation process with the help of a dedicated service team to ensure a smooth introduction.

“SISCO gave a demo for our entire HR staff working with all agencies of the organizations. Our Client Representative was very hands-on and responsive whenever we had specific questions. When our team needed initial guidance in uploading vaccine cards, the SISCO team was patient and took the time to walk us through the process on more than one occasion. They’ve been fantastic.”



Compatible with Unique Organizational Structure

With a unique organizational structure in place, The Associated needed a system that could handle a large number of users accessing and inputting data into the system.

“We are a very complex organization; our HR team handles five system agencies as well as three others that have their own HR staffs. We needed to ensure the system could handle the complexity of different users inputting and accessing information while also having the security measures that go along with it. SISCO was fantastic in making sure the product would work for our specific needs and our system.”

The SISCO team remained in place for The Associated throughout the process, helping with any problems arising from this unique organizational structure.

“One of our agencies features many individual employees that have dual roles within different departments. Our team worked directly with SISCO to ensure that an employee would not have two different files just because they worked in multiple departments. SISCO ensured the system was built to mirror our complex structure.”

Easy to Understand Data

When utilizing the SISCO Vaccine Testing and Tracking solution dashboard, The Associated was able to access all the data they needed right at their fingertips. Even for an organization structured like The Associated, the SISCO Vaccine and Testing Tracking Solution's dashboard made viewing data within their multiple agencies easy.

“The dashboards and the ability to break down our agencies by their own specific numbers was extremely helpful. We were able to easily see where the organization stood as each agency uploaded their vaccine stats; who was fully vaccinated, partially vaccinated, who had waivers, and more. It was very easy to track all of these statistics. I just log in, click on employee dashboards, and I have access to all of our different agencies in one place. It's intuitive, you get in there, and you know you won't break anything or skew any numbers. It gives our HR staff the ability to go in, look around, easily ask questions and have them answered.”

An Excellent Value

From a value perspective, SISCO's Vaccine and Testing Tracking Solution helped The Associated tackle their tracking efforts at a reasonable price.

“For what we're paying, we're getting everything we need and more. The SISCO team even offered to help us upload vaccine cards when we were understaffed. We've been extremely happy with the value of the customer service SISCO has provided.”



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<https://info.rcmd.com/sisco/vaccinetrackingsolution>