



A **UNISON RISK ADVISORS** Company

CLIENT TESTIMONIAL

DATA MANAGEMENT SOLUTION

A prominent contracting company based in Baltimore, Maryland, and with locations nationwide, needed a data management solution to organize multi-line claim and policy information. SISCO stepped up to the challenge with its data management consulting services.

SISCO's data management consulting service combines a knowledgeable team with innovative technology to help businesses transform data into actionable insights and develop effective risk mitigation strategies. This is achieved through implementing tailored mechanisms for tracking data and customized reporting modules.

Buying With Confidence

After partnering with SISCO, the contracting company's claims manager was immediately impressed with the level of involvement from the SISCO team during the initial demo period.



"The demo was virtual due to the COVID-19 pandemic. The SISCO team did a fantastic job. Their presentation was very informative and they were able to answer any questions anytime we had them. There was constant communication, even prior to the implementation of their services. It was a great start; I never had any doubt that this would be a great relationship."

- Claims Manager

Hands-On Implementation

Following the positive demo, the company was ready to implement SISCO's data management consulting services. Throughout the set-up period, the SISCO team again demonstrated its hands-on approach in helping the client get acquainted with the service.



"SISCO was extremely hands-on. Once we got set up, we had weekly calls, as well as a OneNote document that SISCO set up for both teams to note any questions to follow up on in-between calls. There was constant communication and SISCO was there for us when we needed them."

- Claims Manager

A Tailored Experience

Once the solution was implemented, the client was impressed with how tailored SISCO's services were to their unique needs. SISCO was able to shape the program to the client's exact specifications, creating a one-stop data management shop.



"We wanted to have a way to track our insurance policies. I was previously using a spreadsheet that included information about the policy years, carrier information, what the limits were, what line of insurance was included in claims and more. SISCO was able to integrate my spreadsheet into the Origami program in an extremely user-friendly manner. I can run reports off it, and I can even do things like go back all the way to 1970 to see who we had as a carrier for a particular claim. It's really fantastic that they were able to put that together for us. Even after our carrier closes a claim, I'm still able to track it through the SISCO program. It's very tailored towards my needs; I like to call it one-stop-shopping."

- Claims Manager

Streamlined Workflow

Along with the endless customization possibilities, SISCO's data management solution also offered the same level of service when it comes to streamlining tasks.



"When I received a claim before working with SISCO and utilizing the Origami software, I would have to set-up an email folder, a Word document and enter the claim information into a spreadsheet and an Access database. Essentially, I had four or five different areas I needed to enter information. Now, information is entered one time and I can pull everything that I need out of that one entry. It's been great for my time management; I'm not spending a lot of time doing duplicate work. I can enter data once and then shift my focus on follow-ups and other critical claim tasks."

- Claims Manager

A Clean Dashboard

The SISCO data management consulting solution's dashboard was a significant difference maker for the client. Data was intuitively sorted by the SISCO team and easy to navigate thanks to the innovative Origami platform.



“We were able to change the dashboard to suit exactly what we needed. We work in both primary and sub-industries. SISCO was able to give us custom dashboards based upon our top 10 primary and sub-industries that showed us data like claim counts, how much has been paid on a claim and more. They were, again, able to tailor the dashboards to exactly what we were looking for. It's very user-friendly and provides a ton of useful information.”

- Claims Manager

Adaptable & Dependable

SISCO has stayed in constant contact with the client throughout the duration of the partnership. New ideas are consistently presented and discussed.

“SISCO has been fantastic to work with. There are still points today, years after implementing the solution, where I'll think of something and email the team to ask about it. They are always quick to respond and eager to implement anything I need. I would definitely refer the SISCO team and the Origami program to anyone who asks.”

-Claims Manager



Want to Learn More?

If your organization is looking for a solution to tackle your Insurance Data Needs, SISCO is here to help. Talk to a trusted advisor today for more on SISCO's data management consulting services.

siscoclaims.com | 888.377.7263

RCM&D Self-Insured Services Company (SISCO) is a trusted partner in claim management, consulting and advisory services for clients that are self-insured, fully-insured, or utilize captive or high deductible programs. Using proven expertise and technological resources, SISCO helps to ensure budget certainty, reduce costs and improve the overall efficiency of the claim process.