INDEPENDENT MEDICAL EVALUATIONS

For an employer, an independent medical examination (IME) can help gain an expert, unbiased opinion of the clinical status of an employee's injury and ultimately determine compensability. SISCO will schedule and coordinate IMEs to help determine the cause, extent and severity of the injury, determine the appropriate course of medical treatment, address workability, and determine the percentage of disability. The program includes:

- Physician selections and recommendations
- Appointment scheduling and re-scheduling
- Appointment and action-needed notifications
- Transportation and translation assistance
- Communication of relevant medical information and documents

- Medical record retrieval
- Medical record information verification
- Medical record distribution to all appropriate parties
- Addendum requests
- Physician payment verification

Cost Transparency

Generally, vendors charge one fee that combines both the physician fee and the service fee. This practice allows the vendor to conceal how much the physician is actually being paid versus the fee they are charging for service (often up to $750).

By streamlining the IME process, SISCO is able to ensure cost-efficiency, transparency, and timely and effective service with one standard low-cost service fee.

Other Benefits of the SISCO IME Scheduling Program include:

» Improved communication between the employer, the employee, and the claim adjusters.

» Efficient care management including reminders, claim specific doctor letters, preparation of medical records and more.

» Real-time accessibility of notes, documents, dates and results.

» Automated scheduling workflows integrated into the claim processing system.

» Detailed analytics and reports on turn-around times and physician charges to help build a cost-effective doctor network.