

MEDICAL MANAGEMENT

Start-to-Finish Case Management

Monitoring ongoing medical treatment and reviewing treatment plans are fundamental components of SISCO's proactive approach to managing claims. Our experienced consultants are well versed in managing medical claims and nurse case managers are always available for consultations on any medical issues.

Telephonic and Field Case Managers

The injured employee needs to know that their employer is committed to facilitating quality medical treatment to help them effectively recover and return to work as soon as possible. Our telephonic and field nurse case managers are available to assist the both the injured employee (and ultimately the employer) by coordinating the overall medical care of the employee.

For the Employee

- » Navigating the healthcare system
- » Identifying quality care providers & specialists
- » Consulting with the physician on medical treatment options
- » Facilitating medical testing and preventing over utilization of medical testing
- » Serving as a patient advocate & educator
- » Coordinating all components of medical care
- » Coordinating receipt of DME & medications

For Both

- » **Setting the expectation of return to work**
- » **Facilitating communication between the employee, employer, adjuster & physician**
- » **Ensuring appropriate, effective & timely treatment**
- » **Improving medical compliance**
- » **Supporting a successful & timely return to work**

For the Employer

- » Providing frequent medical progress updates to the adjuster & employer
- » Ensuring medication & treatment adherence
- » Providing job descriptions & availability of modified duty to medical provider
- » Coordinating the employee's return to work (including partial & full work)
- » Controlling costs through medical bill review